

McAfee Firewall Settings

Fault:-

When TCP/IP printing fails or when making a Local TCP/IP port windows does not detect the port on the network even thou the port can be pinged ok

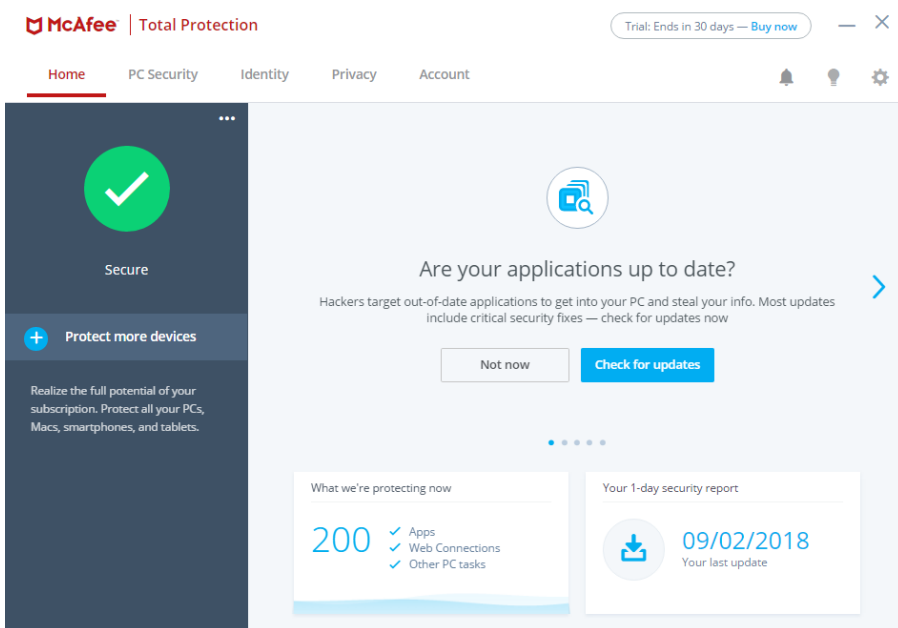
Reason:-

McAfee firewall may be blocking the Spooler SubSystem App.

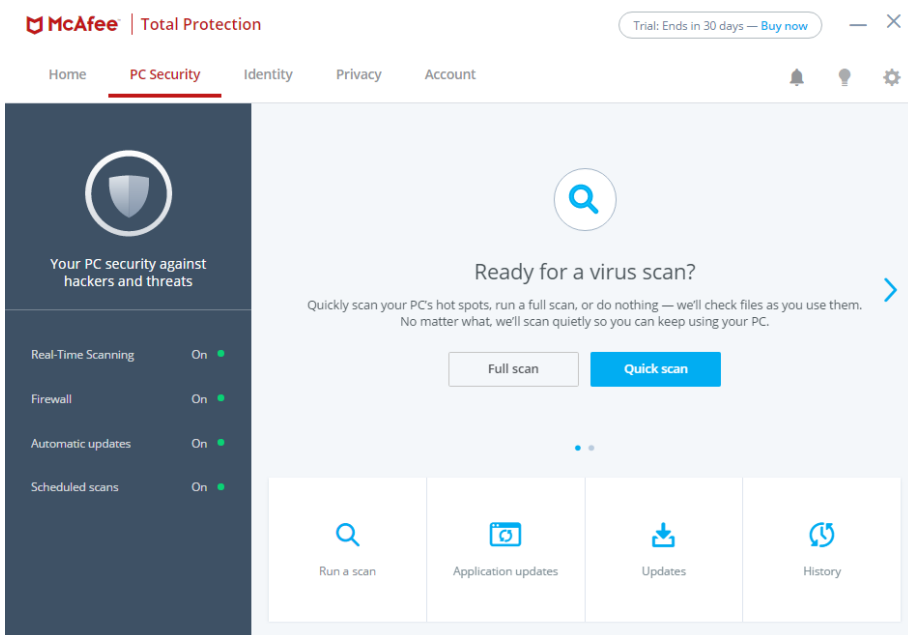
Action:-

To test if it is the McAfee firewall blocking the App

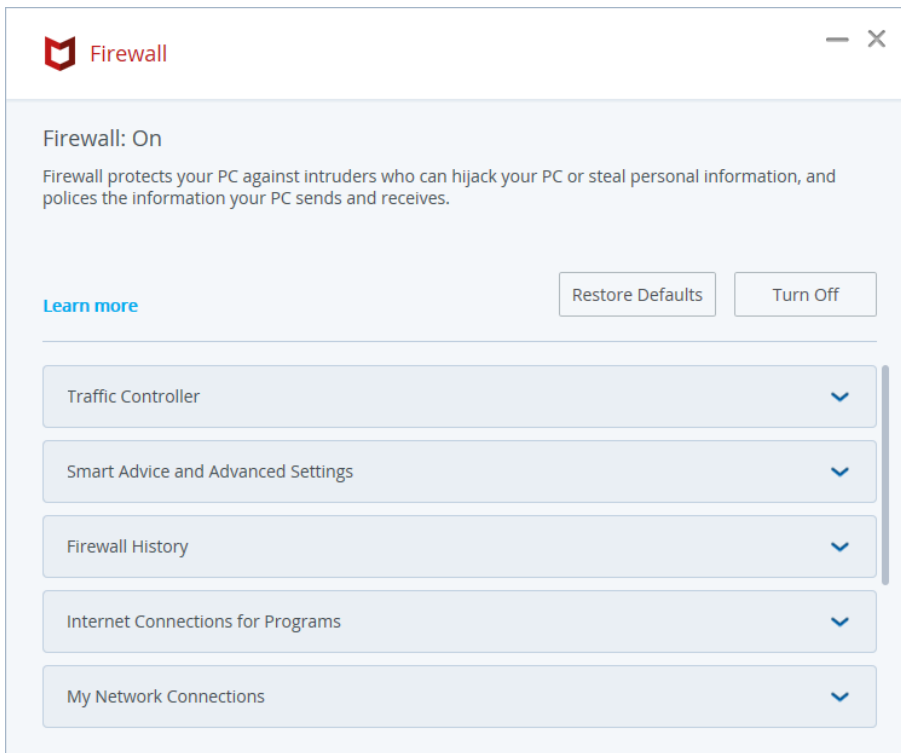
1) Open McAfee



2) Click on PC Security



3) Click on Firewall



4) Turn off the firewall and try to print a document.

If the document now prints ok then switch the firewall back on and do the following.

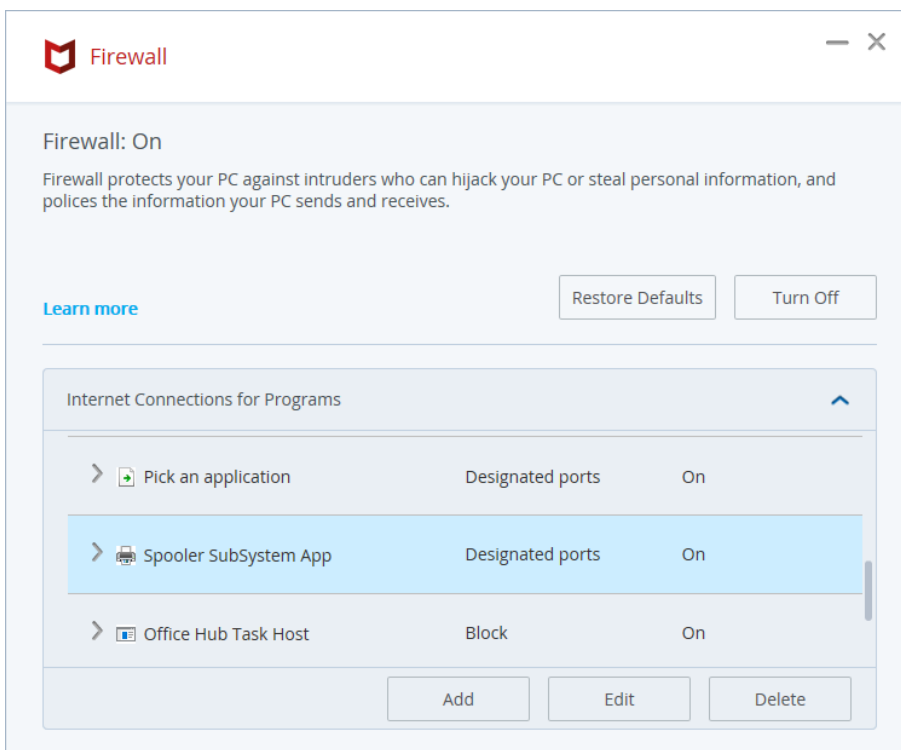
5) Click on Internet Connections for Programs

Scroll down the list of Apps and select Spooler SubSystem App

NOTE: If Spooler SubSystem App in not listed

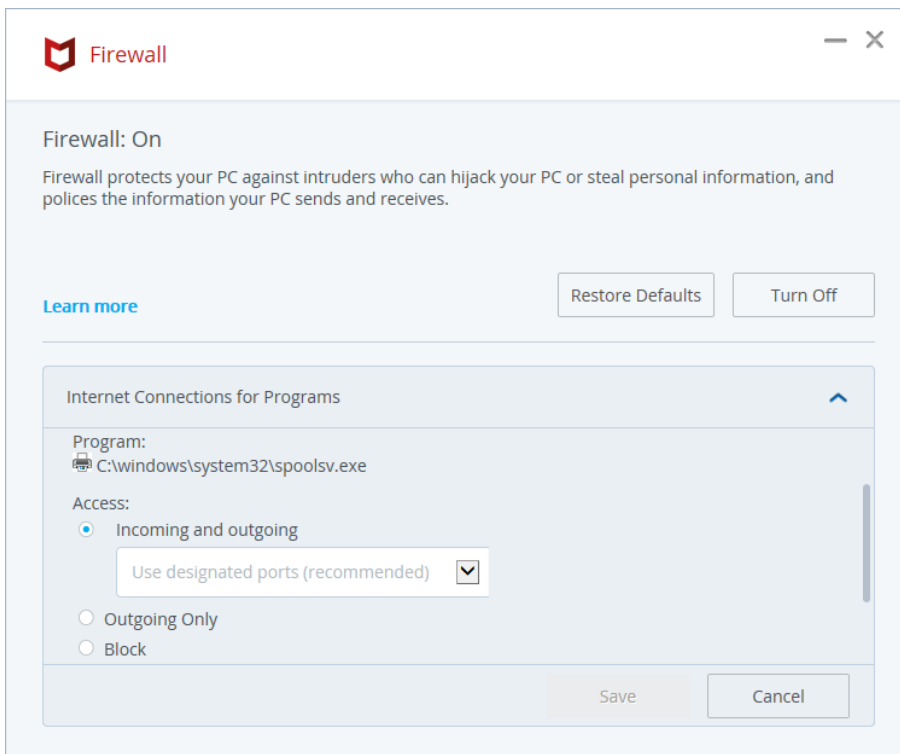
click Add, browse to C:\Windows\System32\Spoolsv.exe to add the App to the list

Now you can Select the Spooler SubSystem App



6) Click Edit

Under Access: Select Incoming and Outgoing then Click save



7) You should now be able to print using TCP/IP